

The City of News

OCTOBER, 2010

Dear Residents:

It's that time of the year for another issue of *The City of Parma News*. You will be pleased to know I have good reason to be cautiously optimistic when it comes to meeting the tough challenges facing our community. As you would expect, my administration continues to keep a close watch on our local economy, working with a balanced budget while providing the quality services all Parma residents have come to expect. Cost-cutting remains our top priority. Employees are doing their part either through contract concessions or taking unpaid furlough days to help us save money. I assure you my administration will continue its

intense efforts to be fiscally responsible today, tomorrow and for years to come. That is in everyone's best interest.

The good news for Parma can be seen in the many projects ongoing or completed that enhance the quality of life in our city. That would include the \$7 million VA Outpatient Health Clinic under construction on Brookpark Road, providing nearly 300 jobs when it's completed in the fall of 2011. There is the newlybuilt Third Federal Savings and Loan on Ridge Road and Select Staffing on Rockside Road. Smaller companies like Melin Tool, Sterling Die and Chelm Properties continue to grow and expand their operations in the Parma area. We are blessed to see similar growth and stability at our larger corporate partners such as General Motors, GrafTech, Parma Community General Hospital and the Western Campus of Cuyahoga Community College.

This issue of *The City of Parma News* features an article on our Neighborhood Stabilization Program written by Erik Tollerup, Community Services/Economic Development Director. It's just one example of how we're working with residents to retain quality neighborhoods and enhance property values when the foreclosure crisis is right next door, literally. Parma Treasurer Anthony Zielinski offers a variety of selfhelp programs available for local individuals who are unemployed or under employed. In some cases, the help can be just a phone call away. Law Director Timothy Dobeck has timely information on Halloween safety tips for those of you whose children will be trick or treating at the end of the month. This is all good news you can use. In addition, Recreation and Parks Director Mickey Vittardi has a list of fall sports programs available to all city residents. And JoAnn Mason, Director of the Donna Smallwood Activities Center, has a complete listing of projects and programs available to seniors in the area.



It is true that we're all preparing for another winter season in northeast Ohio. But keep in mind that city plows will be clearing several major roads and side streets that were graded and paved during the spring and summer months. Thanks to Parma Service Department Director Brian Higgins and his hard-working staff that made a big difference on thoroughfares including Pleasant Valley Road, West 54th Street, Ridgewood Lakes Drive and several others. Infrastructure improvements also continue by the Cuyahoga County Sanitary Engineer's Office. This has been a tremendously successful partnership with the City of Parma to clean, maintain and troubleshoot

sewer lines across Parma that have traditionally been the cause of basement flooding following heavy rains. County crews have been able to capture video of blocked sewers and make the necessary repairs before problems in the street become bigger headaches in your basement. A lot of work has already been done, but we have a long way to go. Please keep the City and the County Engineer informed when you have problems so that we can continue to track our trouble spots. In a separate project, Columbia Gas of Ohio is replacing 13,000 feet of pipeline in the Twin Lakes area of Parma, a \$1.7 million safety project to replace aging service lines to homes and relocating interior gas meters to areas outside the homes. This is a safety project that will prevent the potential for leakage in steel pipes that are old and deteriorating. The new delivery system will be a safer one that will last for years to come.

Finally, the Parma Police Department held a swearing-in ceremony for five young men who are now patrolling city streets to keep us safe. Our police force is now at 98 officers. That's a significant number that combined with members of the Parma Fire Department, helps to ensure we remain one of the safest cities per capita in the nation.

As I stated, my attitude remains one of optimism. With your help, Parma will remain strong economically and family friendly in our many neighborhoods. Together, as partners, we will succeed in our future endeavors. I wish you good health and happiness. Happy Holidays.

Sincerely,

Dean DePiero Mayor of Parma The City of Parma News PAGE 2

Treats Not Tricks

By Timothy Dobeck, Parma Law Director



The excitement of Halloween for both children and adults may make people less careful than normal. By using some common sense and remembering a few simple things, Halloween can be a safe, fun and memorable time of year. Even if you do not celebrate Halloween, some of these tips are applicable to this time of year.

It is important to teach children a

few simple rules when trick-or-treating. Children should be reminded to always stay with the grown-up they are with and to never run ahead. By making sure your child has on a reflective, flame-retardant, costume and a flashlight or glow stick you can always see them. A child should only go to houses that have their light on and should never go into a house to get candy.

While we want to think the best of people, the truth is there are people out there who want to take advantage of little kids. I encourage all parents to look online and determine if there are any sexual predators in the area where your children will be trick-or-treating. You can go to the Cuyahoga County Sheriff's website at http://ohio.esorn.net/index.php?AgencyID=53917 and enter your address to find the list of registered sex offenders in your area.

If you are letting older children go alone or with a group of friends, plan a route with them and have them stick to that route. Also, make sure to tell your child to stay with the group and to never get into a stranger's car or into a house for candy. Stress the importance of staying on the sidewalk, not walking into the street and staying in areas where there are a lot of people – avoid cutting through backyards or areas where there are not any other people around. It is recommended you give your older child your cell phone while he or she is out with friends in case they need to call you. Lastly, remind your older kids that vandalism, such as throwing eggs or toilet papering houses, is illegal and can land them in serious trouble. The

night is for dressing up and eating candy, not destroying property.

Driving can also be dangerous on Halloween. If you are out with little ones, remind them to hold your hand and look both ways before crossing street. Young and old kids alike should be reminded that they should only cross at crosswalks and not dart across the middle of the street. If you are out driving on Halloween, it is a good idea to go below the speed limit in areas that are heavily populated with trick-or-treaters, remembering to stop at all stop signs and slow down in intersections where there may not be a stop sign.

Pets should also be thought of on Halloween. While it is tempting to give a dog or cat a little bit of a Halloween treat, remember that chocolate is deadly to dogs and cats and candy wrappers can get stuck in the digestive track of your beloved animal causing serious problems. If you want to treat them on Halloween, it is best to pick up their own snack. It is also a good idea to put your pets in a secure room so they don't dart out when you open the door for the youngsters coming to your house for candy. They will also be safer inside in case there are any unsavory people out wanting to harm an animal on Halloween.

Lastly, adults should remember to stay safe around Halloween too. If you are attending a party, make sure you have a designated driver. Whatever you are drinking, make sure you are the only person handling your drink. If you leave your drink unattended at all, it is safer to get a new drink. You will most likely be out driving at some point on Halloween. Remember to use extra caution when driving, especially when backing out of a driveway. If you are home on Halloween, keep an eye out in your neighborhood. If you see anything suspicious, you can contact the police at the non-emergency number (440-885-1234). At Mayor DePiero's request, the City's Police Auxiliary Unit will be on patrol on Halloween in addition to the regular police department staffing for the night to make sure our residents stay as safe as possible and enjoy this fun-filled evening.

I hope you all have a safe, fun-filled holiday. Happy Halloween!

Property Maintenance Reminders

- Check smoke alarms for proper operation and change smoke alarm batteries regularly.
- Rubbish or garbage shall not be placed out for collection before 6:00PM on the day prior to the scheduled pick-up day.
- Signs are not permitted in the public right of way including tree lawn areas and utility poles.
- Property owners/occupants are required to keep sidewalks free of snow and ice and to remove any snow or ice within a reasonable time, usually within 12 hours after any storm during which snow and ice has accumulated.
- Snow Plow Operators are required to be registered with the Building Department.
- No person shall push, throw, snow blow, deposit or cause to be pushed, thrown, snow blown or deposit any ice, slush or other material into or upon any street, highway, sidewalk or other public grounds.
- Snow, ice or slush may only be deposited on that portion of the public right of way located between the sidewalk, street or highway, commonly known as the tree lawn area.
- Snow, ice or slush may not be deposited upon any tree lawn area other than tree lawn area of the property from which the ice, snow or slush came from.

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CHARTER SCHOOL JOBS TO REMAIN IN PARMA, EXPANSION PLANNED

By Erik Tollerup, Director of Community Services and Economic Development

Mayor Dean DePiero is pleased to announce that Constellation Schools, LLC has purchased the former Pat Catan building at 1644 Snow Road to house its administrative offices. The deal retains 48 full time jobs with an additional 8 full-time jobs planned over the next five years.

"It's an ideal solution to a complex problem," said Mayor DePiero. "The Pat Catan building was unappealing to retailers because of its limited visibility to Snow or Broadview Roads. But office space use is perfect, and the jobs going there can only enhance the business of surrounding retailers and restaurants."

The planned \$375,000 in building improvements will in part be financed through a low interest Commercial Revolving Loan granted by the City of Parma. Currently located in the former Schaaf Junior High School at 5983 W. 54th, expanding enrollment has pressed the need for additional classroom space, necessitating the relocation of non-teaching staff. Enrollment for the 2010-11 school year expected to surpass 580 students.

Constellation Schools Executive Director Gerald Preseren

and Parma City Council President Charles Germana discussed the impending predicament during a Chamber of Commerce function. "There was a distinct possibility that they would move to a suitable space in Brooklyn," said Germana. "We had to find 14,000 square feet of affordable space fast."

According to Community Services/Economic Development Director Erik Tollerup, the city's Commercial Revolving Loan is an invaluable tool to economic redevelopment. "Having the ability to loan money at a 2-3% interest rate in this economic climate is a lifeline for small business," said Director Tollerup. "The pool of money is part of our annual Community Development Block Grant allocation from the Department of Housing & Urban Development. This \$80,000 loan will be our largest ever, and likely our most successful to date."

"Our Economic Development tools and approach to job creation and retention have touched every level of business," added Mayor DePiero. "There is definitely reason for optimism. I am happy to say we will have another major announcement concerning local job retention within the month."

Parma On The Move



Work continues on the \$7 million VA Outpatient Health Clinic on Brookpark Road. Upon completion in the fall of 2011, the clinic will provide nearly 300 jobs.



Mayor Dean DePiero and Parma City Council President Chuck Germana join Walgreens' officials and friends for the official ribbon-cutting ceremony September 17th at the opening of the company's new store on Rockside Road. The new Parma location has 18 employees.



Parma Service Department workers put the finishing touches on an upgrade and paving project August 12th on Ridgewood Lakes Drive. This is one of several projects completed in the warmer weather. Besides upgrades on many side streets, other major paving projects were done on Pleasant Valley Road and West 54th Street.



Construction is nearly completed on the new Ridge Road Third Federal Savings Building. The bank is scheduled to be open for business beginning November 8th.

THE TREASURER'S NOTES



While 2010 has been a year where we have seen our economy grow and stabilize in some areas, the stubborn reality is the one area in which it has fallen very short is job creation. This affects not only our neighbors all throughout our country but certainly right here in Parma. While there are some good signs

it just seems most employers aren't hiring. This could be fear that the recovery is not going to last, trying to get more out of existing employees or not enough growth in the world marketplace to sell their goods or services. Whatever the case, with near 10% unemployment, until we can see strong job growth it doesn't feel like a recovery

for many of you who are struggling with joblessness, forced to work part time or reduced hours.

Obviously we see this in our tax department. It's important for you to communicate with us so we can work with you to resolve your tax issue. If we don't hear from you we can't work with you. The number is 440-885-8045.

If you are having trouble with making your utility, house payments, or need help with food or clothing, please call United Way 2-1-1. They have multiple agencies that can help in a variety of ways. They are a terrific organization that is there to help in difficult times. Don't hesitate to call them by simply dialing "211" or 216/436-2000.

Best Regards, Anthony Zielinski Treasurer

Parma Stays Energy Efficient

by Erik Tollerup and Shelley Cullins

The City of Parma was awarded \$715,000 from the American Response and Recovery Act of 2009 (Stimulus Bill) to create an energy efficiency and conservation program. The U.S. Department of Energy oversees the reporting and tracking of this grant that is designed to provide municipalities, residents and businesses with assistance in becoming more energy efficient.

Benefits of Winterization

Fall is here and cold winter weather is just around the corner so don't delay with weatherization and energy saving projects. There is still time to take advantage of residential renovations such as replacement doors and windows, insulation and furnaces which may qualify for Federal Tax Credits for consumer energy efficiency until the end of 2010. Just remember many of these renovation projects require permits. If you have questions regarding the permit processes please feel free to call the Building Department. For more information on making your home more efficient visit www.energy.gov or to view available tax credits visit www.energystar.gov/index. cfm?c=tax_credits.tx_index. See the included brochure to learn if your project is also eligible for additional rebates through the City of Parma's Energy Efficiency and Conservation Rebates and Loans program.

Many cities in our area and around the country opted to use the funding to update their own municipal buildings to save energy. New windows, exterior doors, HVAC work, and solar panels are being added to city-owned buildings to reduce energy costs.

In Parma, Mayor DePiero decided to use the funding to assist our residents and business property owners in reducing energy expenditures. Erik Tollerup, Community Services and Economic Development Director, and Shelley Cullins, Economic Development Officer/Grant Writer were directed to create a strategy for the grant money. A consultant was hired via the grant to assist in structuring the programs and to gather and provide data deemed necessary to creating a program that would tie into other utility/government programs. Surveys were compiled and public meetings were held.

Based upon the public input, the City is proud to introduce Parma's Energy Efficiency and Conservation Rebates and Loans program. A brochure that describes the available funding has been included in this newsletter. There are residential rebates for the purchase of Energy Star rated appliances, programmable thermostats, window and door replacement, and installation of insulation. Low-interest loans are also available for some larger renovations.

The commercial programs are similar, offering additional rebates for some types of HVAC work and lighting upgrades. And again, low-interest loans are available for larger projects.

There is a cap on the maximum amount of rebates allowed per parcel so that this funding will reach as many people as possible, and applicants must be the owner of the property.

Additional information and application forms are available on the City of Parma's website www.cityofparma-oh.gov/energy.aspx or by calling 216-661-7372.

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Parma Takes Innovative Approach to Foreclosed Homes

By Erik Tollerup, Director of Community Services and Economic Development

In 2009, the City of Parma was awarded \$1.45 million in Neighborhood Stabilization Program (NSP) funds from the Department of Housing & Urban Development to combat the ill effects on neighborhoods caused by foreclosed and abandoned homes.

Mayor Dean DePiero and Community Services/Economic Development Director Erik Tollerup sat down and pored over neighborhood income statistics, Building Department complaints, real estate market research, housing sales data and census population estimates to establish the best course of action.

"We could see populations declining county-wide," said Mayor Dean DePiero. "In short, we decided on what I consider to be a unique policy of addition through subtraction. The plan was based on our national housing crisis and credit crunch that appears to be worsening, and with some obviously distressed homes in our neighborhoods."

Last week, the City of Parma closed on the purchase of its 22nd foreclosed and substandard dwelling structure. Five other homes deemed nuisances due to abandonment and dilapidation were already demolished in July. The 22 homes acquired by Parma are under contract for demolition slated to begin in early September.

"On the one hand, a city having a demolition policy within its NSP Program is not that unusual, said Community Services/Economic Development Director Erik Tollerup. "It's what Parma decided to do that is unique within Ohio. Once the home we've acquired has been demolished, we will approach all adjacent homeowners and offer them half or all of the vacant lot. We perform the survey, we perform the lot consolidation and we file everything on their behalf."

Tollerup says all the resident has to do is accept a restriction that the lot can never be split and built upon, understanding that by accepting the land they will have an increase in their property value and property taxes.

"We've already begun negotiating with some neighbors and after the third or fourth time of assuring them that I am serious about the offer," said Director Tollerup. "The homeowners are already planning what they can do with the extra space. The responses are exactly what we planned on and had been hoping for."

The NSP Acquisition/Demolition process developed a target area encompassing most neighborhoods north of West Ridgewood Drive. These are areas of small, 40' X 120' lots, with traditional Parma Bungalows that historically have been starter homes for first-time home buying families. When these young families had children, many times they would cite the small size of their lot as an impediment to stay in Parma.

"Too many times, we've had families leave simply because their yard was too small for their young children," said Mayor DePiero. "They also considered the lot was too small for a bedroom addition or to build a new garage. This was an opportunity to address these issues and solve other problems."

According to Director Tollerup, the process succeeds in eliminating properties that were historic problems for

neighbors and the neighborhood. Director Tollerup says many of these foreclosed homes were property maintenance headaches when he was in the Building Department six years ago.

"If it wasn't a problem homeowner, it was problem renter after problem renter," said Director Tollerup. "And now, there are 22 fewer homes in Parma that cannot be turned into rentals, cheap flips or cases that continue to clog the courts with property maintenance issues."

Acquiring the properties is no easy matter. Represented by ERA Lentz of Parma and a HUD certified appraiser, the City of Parma and its Realtor had to monitor the Multiple Listing Service each morning and run to every possible eligible home for a quick review. In other words, the City of Parma had to act like every other buyer and had no special privilege. Director Tollerup would inspect the home, determine the cost of repairing all violations and then compare those costs with the appraised value of the home.

"We would only acquire homes where repair costs exceeded 50% of the appraised value," said Director Tollerup. "We would not pay more than 99% of the appraised value. Most of the homes required complete waterproofing and had substantial roof issues. Most had not seen any kitchen or bathroom updates since they were built. All had been abused and neglected."

"Looking at our market forecast from last year, I think we were right on," said Mayor DePiero. "If we had acquired and renovated these homes for resale like many other area communities, we'd just be competing amidst an overcrowded and depressed market. It wouldn't benefit anyone. We want to make a positive impact now, one that will have a long lasting benefit."

Demolition contracts were awarded through competitive bidding to B&B Wrecking, Baumann Enterprises, All Aspects Contracting and Lightning Demolition.



Work crews tear down a house on Grovewood Avenue May 26. Funding for this demolition and others is provided by the Housing and Urban Development Department for Parma's Neighborhood Stabilization Program (NSP).

Softball is a "BIG HIT" in Parma!!!

By Mickey Vittardi, Director of Parks and Recreation

The City of Parma has been known as "The Capital of Softball". This past spring/summer season consisted of 42 Coed Sunday teams and 12 Coed Friday night teams. In the past few years, Coed Softball's popularity has continued to grow. Parks & Recreation Director Mickey Vittardi has said "We are very proud of all the recreational opportunities we offer in Parma, specifically our softball program, which is one of the strongest in the State of Ohio and our Coed leagues are proof of this". Various men's leagues also participate throughout the spring and summer months as well. All Adult Softball games are played at James Day Park.



The Parma Recreations Department and the Michael A. Ries Ice Rink offers public skating sessions beginning October thru April at the following times:

Friday 7:15 p.m. – 9:00 p.m. Saturday 12:15 p.m. – 2:00 p.m. Sunday 1:45 p.m. – 3:15 p.m.

In addition to these regularly scheduled sessions, Parma will offer special public sessions.

For further information, please contact the Rink at 440-885-8870.

The Michael A. Ries Ice Rink also offers signs-ups for the 20010/2011 Ice Skating Programs.

The Third Session signups are Tuesday, December 7th and Wednesday, December 8th from 7:00 p.m. until 8:30 p.m.

(Classes begin January 4th thru February 12th, 2011)

The Fourth Session signs ups are Tuesday, March 1st and Wednesday, March 2nd from 7:00 p.m. until 8:30 p.m. (Classes begin March 8th thru April 16th, 2011)

All Registration for these classes are held at the Parma Recreation Department, 7912 Day Drive, located inside Parmatown Mall. For fees and further information, please contact them at 440-885-8144 or visit their website at www.cityofparma-oh.gov.



The Recreation Department will be taking Class "C" & "D" Basketball Registration. The League is open to high school boys in 9th, 10th grades for Class "C" and 11th and 12th grades for Class "D". This is a team registration ONLY. The season begins in January and runs through March. Registration will be accepted at the Recreation Department beginning November 8th through November 24th. Registration is open to Parma, Parma Heights and Seven Hills residents only.

The Recreation Department is located at 7912 Day Drive, inside Parmatown Mall. For fees and further information, please contact them at 440-885-8144 or visit their website at www.cityofparma-oh.gov.







DONNA SMALLWOOD ACTIVITIES CENTER AND OFFICE ON AGING

JoAnn Mason, Director.

7001 W. Ridgewood Dr., Parma, OH 44129 — Phone: (440) 885-8800 — FAX: (440) 885-8817

Hours of Operation: 8:00 a.m. to 4:00 p.m. — Office of Aging: 8:00 a.m. to 4:00 p.m.

MEALS

Congregate Meals (served at our Center Mon-Fri beginning at noon), Hospital Meals (for those with special diet needs), Community Meals, Title III Home Delivered Meals

TRANSPORTATION

Available transportation by car or bus to our Center, doctor appointments, prescription pick-up, nursing home visits, the bank, grocery shopping, personal shopping, barber shop, hairdresser.

SUPPORTIVE SERVICE PROGRAM

PHONE: (440) 885-8155

Linking Residents with Services Needed

Identifying the social services needs of persons in Parma; assisting families in meeting the needs of relatives requiring

care, linking clients with services available in the community, referrals to other social service agencies, when needed; follow up on all referrals; in-home client interviews, Veterans benefits

CLIENT ASSESSMENT REVIEW

Medicare/Medicaid Assistance, Physician and Home Care Referrals, Fall Risk Prevention

ACTIVITIES

Senior Strength Exercise, Simmons Exercise, Exercise for Visually Impaired, Healing Hearts Support Group, Step-in Out Activities Group, Line Dancing-Quilting-Outdoor Activities Picnics (weather permitting), Wellness Programs-Blood Pressure Screening, Parties-Dances-Bingo-Cards-Bridge-Billiards-Crafts & More

WE ARE ONLY A PHONE CALL AWAY!

Parma City Council Is Only A Phone Call Away

City Council Office: 440-885-8094 — Tom Mastroianni, Clerk of Council



President of Council

- Has been in office since 1/1/1992
- President of the Parma Area Chamber of Commerce

Charles "Chuck" Germana 440-882-2000 or 440-842-8240 Email: chuck.germana@gmail.com



Ward 1

- Ward 1 Representative since 1/1/2002
- · Chairwoman of Public Safety Committee
- · Chairwoman of Public Housing
- Member of Finance, Planning and Governmental Operations Committees

Councilwoman Mary Galinas 440-842-1532 Email: mgalinas.parma@sbcglobal.net



Ward 2

- Ward 2 Representative since 1/1/2004
- Chairman of Governmental Operations Committee
- Vice Chair of Finance Committee
- Member of Public Service, Environmental Standards And Public Housing Committees

Councilman Sean P. Brennan 440-884-0489

Email: councilmanbrennan@sbcglobal.net



Ward 3

Ward 4

· Majority Leader

Committees

- Ward 3 Representative since 1/1/2006
- Chairman of Planning Committee
- Vice Chairman of Appointment Scanning Committee

• Ward 4 Representative since 12/15/2003

• Vice Chair of Public Housing Committee

• Vice Chair of Environmental Standards Committee

• Member of Finance, Public Safety, Public Service

 Member of Finance, Governmental Operations, and Public Housing Committees

Councilman Nicholas Celebrezze 440-842-4530

Email: ward3@celebrezze.org



Councilman Brian Day 216-351-2909

Email: councilmanday@cox.net



Ward 5

- Ward 5 Representative since 1/1/2006
- Chairman of Public Service Committee
- Member of Finance, Planning, Environmental Standards, Appointment Scanning and Public Housing Committees

Councilman Thomas Regas 440-843-3759 Email:TRegas@cox.net



Ward 6

- Ward 6 Representative since 1/1/2004
- Chairman of Environmental Operations Committee
- Vice Chairman of Governmental Operations
- Member of Finance, Public Safety, Appointment Scanning and Public Housing Committees

Councilman Larry Napoli 440-845-4547 Email: deblarvn@aol.com



Ward 7

- Ward 7 Representative since 1/7/2006
- Chairman of Appointment Scanning Committee
- Vice Chairman of Public Service Committee
- Member of Finance, Public Safety, and Public Housing Committees

Councilman Kenneth A. Ramser 440-843-5737 Email: parmaward7@sbcglobal.net



Ward 8

- Ward 8 Representative since 7/18/2005
- Chairman of Finance Committee
- Vice Chairman of Planning Committee
- Member of Environmental Standards, Appointment Scanning and Public Housing Committees

Councilman Scott M.Tuma 440-842-8068 Email: councilmantuma@cox.net



Ward 9

- Ward 9 Representative since 1/1/1994
- President Pro Tem
- Vice Chairman of Public Safety
- · Member of Finance, Public Service, Planning,
- Governmental Operations and Public Housing Committees

Councilman Roy J. Jech 216-351-6859 or 216-272-6418 (cell) mail: jakester46@aol.com

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Fair Housing Is The Law

The City of Parma's Fair Housing Ordinance prohibits housing discrimination on the basis of race, color, national origin, religion, sex, familial status or handicap.

If you feel your fair housing rights have been violated, you have the right to file a fair housing complaint with the City's Fair Housing Administrator, in writing, within one (1) year of the alleged violation. Once your complaint is filed, it will be promptly investigated to determine if there are reasonable grounds to believe a violation of the Fair Housing Ordinance has occurred.

If the complaint is not ultimately resolved through conciliation, and if there is reasonable grounds to believe a violation has taken place, the complaint will be referred to the City's Fair Housing Review Board for an adjudicative hearing.

If you need further information regarding Parma's Fair Housing Ordinance or would like to file a Fair Housing Complaint, please contact the Fair Housing Administrator in the Parma Law Department at 440-885-8132.

WINTER STREET PARKING BAN

Overnight parking is prohibited on all city streets from November 1 through April 15 during the hours of 2:00 a.m. to 6:00 a.m. Permits to park on the street can be obtained from the Parma Safety Department if there is insufficient room in the driveway to park the vehicles or there is a doctor documented medical hardship.

City of Parma 6611 Ridge Road Parma, Ohio 44129



PRESORTED STANDARD U.S. POSTAGE

PAID

Cleveland, Ohio Permit No. 983

Dated Materials Must be delivered by October 25, 2010

POSTAL CUSTOMER

The City of Parma does not discriminate on the basis of age, gender, race, disability, socioeconomic level, religion or national origin in its dealings with employees, students, the general public, application for employment, educational programs, activities, or access to its facilities.

IMPORTANT CONTACT INFORMATION

Parma City Hall (General)	(440) 885-8000
Parma City Hall Website	. www.cityofparma-oh.gov
Auditor's Office	(440) 885-8022
Building Department	(440) 885-8032
Civil Service	(440) 885-8061
Communications Department	(440) 885-8181
Community Services & Economic Development	(216) 661-7372
Engineering Department	(440) 885-8110
Human Resources	(440) 885-8167
Law Department	(440) 885-8132
Mayor's Office	(440) 885-8001
Municipal Court	(440) 887-7400
Parks & Recreation Department	(440) 885-8144
Parma Police Department	(440) 887-7300
Parma Police (non emergency)	(440) 885-1234
Public Housing	(216) 661-2015
Resident Services	(440) 885-8083
Safety Department	(440) 885-8174
Service Department	(440) 885-8184
Donna Smallwood Activities Center	
(formerly Parma Senior Center)	(440) 885-8800
Tax Department	(440) 885-8045
Treasurer's Office	(440) 885-8812